Committee on IT Infrastructure (CITI)

January 13, 2004
Meeting Summary

CITI Attendees: Sue Abeles, Neal Axelrod, Jim Davis, Chris Foote, Sam Morabito, Andrew Neighbour, John Sandbrook, Glen Winans

Guests: Nick Reddingius (OIT), Mike Schilling (CTS), Esther Woo-Benjamin (OIT), Don Worth (AIS)

Agenda:

Overview of Voice and Networking Services

The Response to the Chancellor’s May 16, 2003 Message on Cost Reduction Measures included a recommendation to analyze UCLA’s network infrastructure by supporting 1) completion of a cost and funding analysis of the current suite of telephone and surcharge services and a transition to disaggregate network funding from surcharge services, and 2) examination of alternative voice and network deployment and funding models. The objective of this presentation was to give the Committee an overview of the current fiscal and business picture of voice and networking services on campus.

Mike Schilling provided overviews of the reorganization of CTS; the changing situation with telephone services; the status of the connected project; and the economics associated with each. He also reported on the Voice Cost Model Task Force and what is being analyzed; external factors driving changes in existing voice and network services; and CTS cost reduction strategies.