Committee on IT Infrastructure (CITI)

July 6, 2004
Meeting Summary

CITI Attendees: Sue Abeles, Neal Axelrod, Glyn Davies, Jim Davis, Chris Foote, Tom Lifka, Mike McCoy, Sam Morabito, Andrew Neighbour, Steve Olsen, John Sandbrook, Glen Winans

Guests: Mike Schilling (CTS), Marsha Smith (ATS), Esther Woo-Benjamin (OIT), Don Worth (AIS)

Agenda:

1) Enterprise Directory Identity Management Infrastructure (EDIMI) Project Update

A Project Control Document (PCD) will be ready in July. Once approved, the project will take 2 years to complete. A summary of project progress can be found at: http://www.citi.oit.ucla.edu/documents.htm#July2004

2) Student Records Database Rationalization (SR DbR) Project Update

A new student system is expected to be implemented in Winter 2007. A summary of project progress can be found at: http://www.citi.oit.ucla.edu/documents.htm#July2004

3) Continuation of Voice/VoIP/Technology funding model recommendations and review process discussion

CTS has started the process of introducing a new phone bill format that will be implemented in July 2005, to the various IT committees and the broader campus. The new phone bill disaggregates technology from voice. CTS is currently testing alternative funding models (e.g. phone lines, head count, FTE, knowledge worker head count, knowledge worker FTE) for the technology/infrastructure (including future phases of the Connect project) piece. These voice/technology cost models have fiscal implications.

The CITI endorsed the following temporary fiscal policies:

a) Split the current voice charges into two – a technology charge and a voice charge.
b) **Freeze (as of June 2004, based on a snapshot of phone lines/DIDs in place at that time) the technology portion of the voice cost model until agreement is reached on an appropriate recharge methodology for FY 2005/06.**

CTS will have a recommendation on alternative funding models within the next 90 days.

c) **Defer any implementation or redistribution of any cost savings resulting from recent RFPs for voice services until FY 2005/06.**

Local/Long Distance savings is expected to be around $1 million. Under POSSSE (Policy Committee on Sales and Service Activities and Service Enterprises) recommendations, rates have been frozen at the FY 03/04 level. The savings will be used to help retire the CTS deficit accumulated for the Connected project.

The CITI also endorsed proceeding to identify a common strategy and platform for integrated messaging/voice mail as UCLA prepares to issue RFPs for future systems and services. With CITI sponsorship, CTS will be setting up workgroups comprised of representatives from key campus areas to help with the strategy on services to bid for when the current agreements expire in 2006. The CSG will examine the technical implications of these strategies and all input will be brought back to CITI for resolution and endorsement.